

Formats of mandatory display**i. Basic details of the SB such as Regn. No., Registered address of Head Office and branches if any**

Stock Broker Name	Registration Number	Registered Address	Branch Address (if any)	Contact Number	Email id
BNK Securities Pvt Ltd.	INZ000220037	Mayfair Towers, 2, Palm Avenue Kolkata – 700 019 Tel Nos. - +91-33- 4602-2160/61/62/63	B/105, Crystal Plaza Premises, 1st Floor, New Link Road Oshiwara, Andheri West, Mumbai 400053 1st Floor Bouna Casa Building Homji Street, Fort Mumbai – 400 001 Khetan Bhawan, M.I.Road, Jaipur-302001.	+91-22- 22705389, 2270-2408 +91-22- 22702408, 2270-2409, 4347-1572, 4347-1573 +91-141- 4012480	contact@bnkcapital.com

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	PRAMOD BHAGAT	May fair tower, 2 Palm avenue Kolkata- 700019	8961997695	pramod.bhagat@bnkcapital.com
Head of Customer care	PRASANTA BASAK	May fair tower, 2 Palm avenue Kolkata- 700019	9331017643	prasanta.basak@bnkcapital.com
Compliance Officer	SANAT MONDAL	May fair tower, 2 Palm avenue Kolkata- 700019	9330997236	Sanat.mondal@bnkcapital.com
CEO	SANJEEV KHANDELWAL	May fair tower, 2 Palm avenue Kolkata- 700019	9830059995	sk@bnkcapital.com

ii. Names and contact details of all Key Managerial Personnel including Compliance Officer-

Sr. No.	Name of the Individual	Designation	Mobile Number	Email Id
1	SANJEEV KHANDELWAL	CEO	9830059995	sk@bnkcapital.com
2	AJIT KHANDELWAL	WHOLE TIME DIRECTOR	9831005413	ak@bnkcapital.com
3	ANKIT KHANDELWAL	WHOLE TIME DIRECTOR	9920895335	ankit@bnkcapital.com
4	ANKITA PODDAR	COMPANY SECRETARY	8910428378	Ankita.poddar@bnkcapital.com
	SANAT MONDAL	Compliance Officer	9330997236	Sanat.mondal@bnkcapital.com

iii. Step by step procedures for opening an account, filing a complaint on designated email id, and finding out the status of the complaint etc.

a) Detailed write up on procedure for opening an account along with Flowchart and video if any (optional).

<https://www.bnkcapital.com/Static/Downloads.aspx?id=6&flag=1>

b) Detailed write up on procedure for filing a complaint on designated email id/ Toll-free number along with Flowchart and video if any (optional). Provisions to be made for sharing Ticket Number once the complaint is lodged.

<https://www.bnkcapital.com/pdf/SCORES.pdf>

<https://scores.gov.in/scores/Welcome.html>

c) Detailed write up on procedure for finding out status of the complaint basis Ticket Number etc. along with Flowchart and video if any (optional).

To track the complaint status please click on

<https://scores.gov.in/scores/viewComplaintStatus.html>

iv. Details of Authorized Persons

List Of Authorised Persons (AP)										
Sr. No	Authorised Person's Name	Authorised Person Code (Exchange wise)	Constituion	Status	Registered Address				Terminal Details (Exchange Wise)	
				(Approved / Cancelled)	Add	City	State	Pin code	Terminal Allotted (Y/N)	No. of Terminals
1	NIL									
2										

List of Authorised Persons (AP) Cancelled by Members on Account of Disciplinary Reasons				
Sr. No.	Authorised Person's Name	Status	Authorised Person Cancellation Details	
			Date	Reason
1	N/A			
2				